



DOOR HARDWARE, RESIDENTIAL & COMMERCIAL LOCKS/HARDWARE WARRANTY

Taymor is pleased to offer a Lifetime Mechanical and Finish Warranty against defects in materials and workmanship for one full year to the original purchaser, effective from the date of purchase, unless otherwise specified. Taymor provides a Lifetime Finish Warranty against corrosion, tarnishing, discolouration, and environmental impacts on its products; however, this does not apply to scratches, abrasions, normal wear and tear, accidental damage, corrosive or abrasive cleaning agents or misused products. This warranty is non-transferable and applies to products installed in a residential setting. Commercial use is only covered for our Commercial products as outlined in the chart below. Taymor is not liable for damages caused by incorrect installation nor incidental or consequential damages. At the company's discretion, Taymor will replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service.

	THE PREMIER LINE	PROFESSIONAL SERIES®	PROSET® SERIES	BUILDERS SERIES	EPIC LOCK SERIES®	COMMERCIAL GRADE 1 Locksets, Door Closers & Exit Hardware	COMMERCIAL OTHER Locksets, Door Closers & Exit Hardware	GENERAL HARDWARE
Mechanical	Lifetime*	Lifetime*	Lifetime*	Lifetime*	Lifetime*	10 year	5 year	1 year
Finish	Lifetime*	5 year	5 year	5 year	1 year	1 year	1 year	1 year
Electronic**	-	1 year	-	-	-	-	-	-

* Limited Lifetime

**Applies to Taymor Professional Series® Centinel and Concierge electronic deadbolts only.

Care and Cleaning Tips

Taymor uses advanced technology to create a finish highly resistant to the effects of weather and normal wear and tear. Over time, frequency of use will cause some finishes to gracefully age in appearance. Additionally, exposure to atmospheric conditions and elements such as cleaning chemicals may cause some changes to occur. These finish changes are not considered manufacturing defects and are not covered by warranty. Rather, they are indicative of normal wear and tear. As always, following the manufacturer's care instructions will safeguard the longevity of your cherished Taymor product.

DO: Clean the product with mild soap and warm water. For best results, dry immediately with a soft, clean cloth.

DON'T: Do not use abrasive sponges or scouring agents for cleaning. We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

For additional information or questions regarding Taymor warranties, please contact our Customer Service team:

WESTERN CANADA 1 800 267 4774 | custserv@taymor.com

EASTERN CANADA 1 800 387 7064 | customerservicetor@taymor.com

*WARRANTY APPLIES IN CANADA ONLY

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